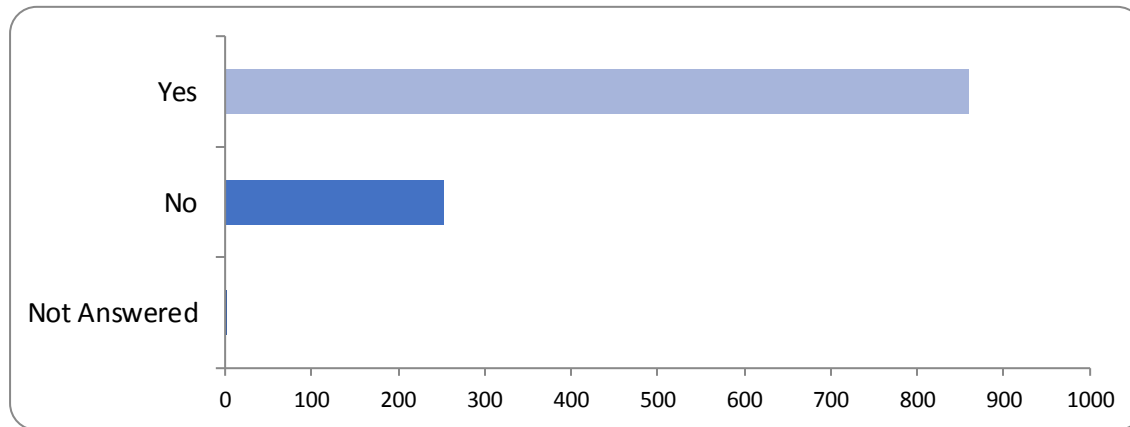


Do you agree that the resit procedures should be amended?

The present test contains 4 sections which must all be passed. Currently if any section is failed then the whole test must be sat again. An alternative option, where an applicant passes all sections but one, is to allow the applicant one opportunity to resit the failed section only at a reduced fee. If the section is failed again then the applicant must sit the whole test again.

**Answer**

There were 1112 responses to this part of the question.



Option	Total	Percent
Yes	859	77.18%
No	253	22.73%
Not Answered	1	0.09%

**Comments**

There were 363 responses to this part of the question.

Taxi trade	Yes	
Taxi trade	Yes	
Taxi trade	Yes	Yes agree only resit failed parts of the test.
Ex taxi driver	Yes	
Taxi supplier	Yes	
Taxi	No	Again keep it as is.
Taxi Trade	No	
Taxi trade	Yes	

Taxi trade	Yes	
Taxi trade	Yes	
Taxi trade	Yes	
Public	Yes	
Taxi driver	Yes	
Member of the public	Yes	
Taxi trade	No	We all had to do it so why not new drivers
Taxi trade	Yes	

Taxi trade, private hire driver	No	
Student	No	
TAXI TRADE	Yes	i agree with this as it still requires the dedication to study and get the basic knowledge required to perform the task to the best of there ability.
Taxi trade	Yes	
Taxi Trade	Yes	
Taxi Trade	Yes	
Member of the Public A Retired Taxi Driver of many years in the Trade.	Yes	

Taxi trade	Yes	
Taxi driver	No	The rules have been the way they have for as long as I have been a taxi driver. Individuals learning know the rules and in my opinion if you can't pass the test within the current time frame you should not be driving a taxi or a private hire. You need to know the city inside out.
Taxi Trade	No	The way the computer schools churn out drivers there should be no mistakes.
Taxi trade	No	
Taxi driver	Yes	The knowledge to pass the test is considerable and requires a lot of study but that amount of knowledge/detail of all the streets is not sustainable long term. Eg most humans can't retain that level of detail very long
TAXi trade	No	
Taxi driver	Yes	
Member of Public	Yes	
	Yes	Please street knowledge test must be there And the route Test place of interest 1/ knowledge test 2/ route test 3/ places of interest

Taxi Trade, and owner of a Street Knowledge learning tool for Aberdeen	Yes	If the resits were performed in a short timescale, this could provide a stepping stone for taxi students to hone their knowledge.
Taxi trade	Yes	That is the best solution u have suggested it is fair all round to existing and new drivers
Former driver	Yes	I do think that is a fairer way of doing things , people can get stressed in a test scenario
Taxi driver	No	The test has worked well for years, effort to pass is required,in order to ensure the best people do the job.
Taxi trade	Yes	
Member of Public/Taxi trade	Yes	I would rather that the candidate was allowed to resit each part of the test failed within a certain time period.
Taxi Trade	Yes	I agree that once you have passed one bit then you don't have to resit it again if you fail another part, just resit the parts you fail
Member of public	Yes	

Member of the public	No	Keep standards as high as possible
Taxi Trade	Yes	I think this is a more reasonable resolution rather than doing away with tests for private hires. This still means drivers have to learn the streets.
Taxi trade	Yes	
Taxi trade	Yes	
Taxi trade	Yes	
Member of public	Yes	
Taxi	Yes	
Member of public	Yes	
Taxi Trade	Yes	As mentioned above reducing the past rate and allowing a driver to pass the area of the test they failed up to a max of 2 or 3 attempts would be acceptable.

Member of public	Yes	
Taxi trade	No	Don't see why the rules should be changed for anyone there are schools operating to help these people learn the knowledge Aberdeen is a small city compared to Glasgow Edinburgh so it should be easier to pass the test with the right knowledge
Member of public	Yes	
Taxi trade	No	No they should pass all sections.
Member of public	Yes	
Member of the public	Yes	
Taxi trade	Yes	
Taxi driver, taxi owner	Yes	That absolutely makes sense
Member of public	Yes	



Public	Yes	
Taxi trade	Yes	At last a common sense suggestion.
Taxi trade	Yes	
member of public	No	
Taxi driver	No	I don't know how it works now but when I sat my test it was on a one to one basis
Taxi trade	No	No I had to but I do agree with having to pay to resitting the test It's the same as having to pay to resit our failed hackney I feel personally it's just a way of generating more income for ACC
Taxi trade	No	Thats not how it worked for all current drivers.
Taxi trade	No	
Taxi trade.	No	. I spent 6 months studying the streets of Aberdeen to get my licence. The licence committee will impact my ability to make a living if they allow drivers to roll up with sat navs to get about.. I even get out of taxis if driver puts in my home address to a sat keep the knowledge test

Taxi / Private Hire driver	Yes	The test is quite rigorous and can put people off when they have to re sit the whole 4 sections. even if they only failed one part. I believe it would be much more acceptable to start off from the part you failed. I: E If you pass Streets and Places but fail on routes then you should start at routes. This is what used to happen previously but was somehow changes which has turned out to be a backward step.
Taxi trade	No	The whole lot again
Taxi trade/taxi driver	Yes	It does seem a little harsh to resit the whole test if you've already passed part of it.
Taxi trade	No	You need to have a strict policy in place to make sure all drivers are fully trained
Taxi trade	No	As taxied for 26 years on night shift, i think you will be dropping the standards of drivers as all previously have had to pass Hackney test which makes Aberdeen well above rest of Scotland when it come to service
Member of the public	No	
Taxi trade	Yes	

Taxi Trade	No	AS I SAID I PAST MY TEST SECOND TIME WITH SARGENT Kelman no sat nav in my day
Taxi Trade	Yes	With the covid , lots of drivers left industry and exam didn't continue. It made big gap . Exam should be eased and allowed to pass section by section
Taxi Trade	Yes	No objection to this change
Taxi driver	No	
Taxi trade	No	
Public	No	
Member of Public	Yes	
Taxi trade	Yes	
Taxi trade	No	
Aberdeen City Council Disability Equity Partnership - DEP.	Yes	Sounds like a fairer system to introduce.

Taxi Trade	Yes	Just resit the part they failed on.
Member of public	Yes	
Member of the public	No	
Member of public	No	
Public	No	
Taxi Driver	No	I think applicants should be able to reset second parts of the test. That is just common sense. Sadly, the testing system is outdated and not fit for purpose
Member of the Public	Yes	
Member of public	No	
Public	Yes	Seems a bit archaic
Member of public	Yes	

Member of the public	Yes	
General public licence holders wife	No	
Taxi trade	No	
Ian an Aberdeen licensed taxi driver	No	I feel relaxing the taxi test is not a good idea at all taxi drivers are professional drivers who are supposed to know the city layout like the back of their hand relaxing the test would lead to drivers not knowing the city ,quickest routes etc and using Sat navigation which does not take you from a to b by the shortest route therefore customers end up paying more for their journey surely this can't b acceptable
	Yes	
Member of public	No	
Taxi trade	Yes	
Member of public	Yes	
Taxi trade	Yes	My opinion is that there is a need for a test, maybe at a reduced level, if they pass one bit of it that should be enough until they pass the rest.

X TAXI driver who had red plate	Yes	<p>Yes as i did the exams last week passed all 3 only failed on routes which i passed 2 so it so hard to start from the beginning again</p> <p>had no uses with the public when i was driving from 2016 till 2018 but passed my exams lost my license because of my visas now sorted my visas im residents and lived in Aberdeen for 8 years now im studying for taxi exams which is not easy so i would suggest giving red plates without exams would help the public to go to their destination on time has now the less taxi drivers in Aberdeen at least council could consider X Taxi driver like who has passed the exams once and know knowledge of Aberdeen could give my badge back please</p>
Taxi trade	No	<p>When I sat my knowledge test you had to resist the whole test again and if you failed again you had to wait a whole year to apply again.</p>
Taxi trade	Yes	<p>This for me is the only feasible and fair option</p>

Taxi Trade	No	We have all had to the test you have to ask yourselves the question do you want people driving our public ,tourists with not knowing where they are going ?  Maybe if you apply this then private hire should go back to there office for a hire and have time to plan their route
Taxi trade	Yes	
Taxi Trade	Yes	I agree that only parts failed should be resit rather than the whole thing.
Taxi Trade	Yes	I think that is a reasonable suggestion.
Taxi trade	Yes	We all make mistakes and therefore should be given a chance to resolve.

Member of the public	No	
Member of public	Yes	
Taxi trade	Yes	The amended test would be good, I think retesting the part of the test that you've failed on and not the whole test would not put people off from sitting the test again
Taxi Trade	No	
Taxi driver	Yes	
Taxi Driver	Yes	
Taxi trade driver	No	



Public	Yes	
Taxi Trade	Yes	
Taxi trade s/e driver operator	Yes	I think that would be a fare system...
Taxi trade	Yes	
Public	Yes	
Taxi trade	Yes	
Taxi Industry	Yes	
Member of public	Yes	This is will make easy for the pass
I am Aberdeen city taxi driver.	No	No ,resit procedure shouldn't be amended. If they fail one section, they should do resit all four section.

Taxi trade	No	This is probably the only option that i would be open to.
Taxi trade	Yes	Sounds a fair way to assess drivers.
Taxi Trade	No	Again, this City prides itself on the ability of its drivers
Taxi trade	Yes	This should help speed up the induction of new drivers into the trade.
Taxi trade	No	I think if any part is failed then the whole test needs to be retaken.
Taxi Trade	Yes	
Member of the public	Yes	

Taxi trade	Yes	Seems fair, obviously the applicant has put enough effort in to pass most of the test
Taxi Trade	No	Having gone through this very situation I can say that it increases the knowledge base of the driver and makes them better at the job. It increases all areas of knowledge because you know you have to complete all or gain nothing.
Member of public	Yes	But to resist the one section within a time frame of possibly 3 months max and if not done by then to resite the whole test again.

Public	Yes	
Taxi Trade and as a member of public	No	<p>Candidates should have to sit the whole test again and prove they do have a proper knowledge .Someone may pass on street knowledge and by the time they get through the other tests may have forgot the streets.</p> <p>I think the person or persons who are thinking about changing what I feel is a very good taxi service in Aberdeen to bring in a sub standard service with people not knowing there way around the city should really be leaving there job or stepping down from being a councillor if they think it's ok to be sub standard .</p>
Taxi trade	Yes	

Member of public	Yes	
Taxi trade	Yes	Drivers should get to resist the bit that they failed on
Taxi trade	Yes	Only resist sections you fail but if you fail again then whole test to be done again
Member of public	Yes	
Taxi trade	Yes	If you fail one part when you resit test you should restart at the point you fail at not restart it
Taxi trade	Yes	

	No	I am a Taxi driver in Aberdeen for 17 years and I had taken almost 6 long years to learn the streets in Aberdeen so I would be really disappointed if the knowledge test is been withdrawn . It's also necessary to have the test as Google at times take you the wrong way or long way. Hope my opinion will be taken into consideration . Many thanks
taxi trade	Yes	
Member of the public	No	All drivers #hould pass @ll parts of the tests to make life easier. Taxis and private hires are no different as far as driving an d journeys are concerned so leave them sitting the same tests. If it ain't broke don't try to fixit !! <input type="checkbox"/>
	No	
Member of public.	Yes	Yes. Allow the candidate to only resit the part that failed.
Public	No	It's a knowledge test and should be all parts passed at same time ,

Taxi Trade	No	
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Taxi trade	No	<p>Administrators should look at the common sense of making it almost mission impossible. Under the verbal system the examiner can tell if someone has a grasp of what they have learned. I got 100% of the streets and places of interest and passed the short driving and highway code but struggled with the routes and was asked to come back the following week with a car and to study my routes which I passed at second attempt seems a bit of common sense was allowed to be used with the verbal version of the exam</p>
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Public	Yes	Waste of time to continually resit the test fully when only some aspects
Taxi trade	Yes	This sound like a good idea.
Public	Yes	
Member of public	Yes	
Member of public	Yes	That is the fair way as it not fair if u fail one part
Taxi trade driver for over 40 years	Yes	Should be amended as no one even if the have passed knowledge test would know every single street in Aberdeen
Taxi trade	No	They should be made to sit all parts again if they fail any part

Member of public	Yes	This should done and should be taken into consideration as many general public cannot pass exam at first go
Taxi trade	No	
Taxi trade	No	Stao
Taxi trade	No	
	Yes	

Public	No	
Member of public	Yes	This seems fair.
Member of the Public	Yes	
Member of public	Yes	
Taxi driver	Yes	
None	Yes	
Member of the public	Yes	Given the low % pass rate & the lack of taxi / PH drivers in the city this would seem to be a sensible option, should the abolition of the test not be the favoured option.

Member of public	Yes	
Taxi trade	No	Should we lower the skills bar for any trade if there is shortage of workers?
Member of public	Yes	
None	Yes	Completeing the section you got wrong should be only area to cover
Member of public	No	You need to allow to resit the failed test individually, maximum of 2 times.
Public	Yes	
Public	Yes	

Taxi trade	Yes	No problem with this option.sitting test can be stressful it may help some applicants to relax a bit more.
Public	Yes	

Taxi Trade	Yes	I agree they should sit the test, and if they fail the last of the four, they can resit the fourth part without having to resit the whole test.
Public	Yes	

Public	No	
Member of public	Yes	
Taxibyrade	No	
	Yes	
Taxi Driver (Trade)	Yes	
Public taxi driver	Yes	As per comment on Question 4
Taxi driver	No	
Taxi Trade	Yes	

Taxi trade	No	The knowledge should be passed on all sections in the 1st instance
Taxi Trade	No	We need a high standard of test so the general public has faith in the service they are paying for.
Taxi Trade	Yes	
Public	Yes	
Member of the Public	Yes	This makes sense to only resit what you fail
Taxi trade	No	
Taxi trade I think it should be made easier I would love to become a taxi driver and widen my opportunities but it's very difficult to pass	Yes	



Member of public	Yes	
Member of Public	Yes	This is an archaic test that requires less vigilance than when it did when GPS didn't exist. These days it's really not a big deal.
Member of Public	No	Less restrictions are better
Taxi drivers	Yes	
Taxi driver	Yes	Good idea .Know need to do the hole thing again if they have pass part of

Member of Public	Yes	
Taxi trade	Yes	Test definitely need improvements.
Taxi trade	Yes	
Taxi driver	Yes	
Member of public	Yes	
Is a lot of technology and we stii need to know all the streets	Yes	
Taxi trade	Yes	

Taxi driver	Yes	You should only have to sit the part you failed.
Self	Yes	
Member of public	Yes	
Taxi Trade	Yes	Would suggest that if they pass 2 parts, they should be allowed to only sit the 2 they failed at second attempt.
Taxi Trade	Yes	
Member of public and ex taxi driver.	Yes	That's would be a good idea.

Member of public	Yes	Knowledge test is irrelevant at the current time given Sat Nav and directions. Remove test and allow Uber license to operate in city
Taxi trade	Yes	
Taxi trade	No	
Member of public	Yes	
Police Scotland	Yes	
Member of public	No	

Member of public	Yes	
<p>Member of public  We do need more taxi drivers but they must be vetted and do the knowledge test to keep the public safe.  We used Uber in Manchester and actually had to continually tell him to stop the cab as he was taking us out with the city and we were terrified. Had to end up screaming at him to stop and let us out which he eventually did. and paid double what</p>	No	<p>All parts of the test must be done correctly and if they fail in any part they need to do it again. It is not fair on all the other drivers who have had to sit this test spending hours and hours on end studying the streets of Aberdeen for others to just pass in this way.  Do not change the way this test is done.</p>

<p>we should have. Aberdeen council need to look very closely at who they allow here and definitely not Uber who have such a bad reputation. We need to be vigilant on who can become taxi drivers for the sake of the public.</p>		
<p>Member of Public, previously a member of Disability Equity Partnership</p>	<p>No</p>	
<p>Taxi trade</p>	<p>No</p>	<p>I had to do it so they are no different from me</p>
<p>Member of the public</p>	<p>Yes</p>	
<p>Member of the public.</p>	<p>Yes</p>	

Member of public	Yes	Provide opportunity to resit an area or section if failed
Public	Yes	
Public	Yes	
Member of public	Yes	
Taxi Trade	Yes	If passes 3 and resits the 4th,there shouldn't be a fee if person passes next time .
Member of public	No	
Taxi trade	Yes	

Taxi Trade	No	
Taxi Trade	Yes	I think this would be a fairer way for those that have worked hard to pass the test
Taxi Trade	Yes	I have been a taxi driver for almost 20 years now, since then drivers before me and after went to taxi school organisations to gain the street the knowledge in which cost a good amount of payment to the organisation who run the schools, and in the past few years since the test was done by the approved police Hackney inspector all taxi drivers were giving a small driving test from the inspector involved. since then driving habits of quite a few drivers and appearance have gone downhill. And I have seen it myself were someone gets into my taxi to take them somewhere and I cant think were it is then to get abuse especially when there drunk is leading to someone who has very little street knowledge to get verbal abuse and possibly attacked if things escalate out of hand, and it is still often seen that drivers are using SAT-NAVS when the car is moving and this will be seen more often if the Hackney test was to be made more easier to pass involving in road accidents or pedestrian's getting knocked down



Member of public and person with disability.	Yes	Resit at reduced rate only the failed part of test.  Would be interested to know how much these cost and how often they have to be done as that would have played a part in my decision.
Personal Public.	Yes	It seems reasonable that only the failed section be repeated.
Member of public	Yes	
Member of the public	Yes	Yes I agree with this only the section that is failed should have to be re -sat as it is a very large test
Member of public	Yes	
Taxi trade	Yes	Do not have a problem with that but only if it's done within a short period of time

Member of Public	Yes	Yes - resit once, then re-do the all sections. This is similar to college assessments
Member of the public	Yes	
Taxi trade	Yes	Let them resit the part they fail again but if they fail it again they should have to wait 3 months to resit the whole test again
Taxi Trade	Yes	
Taxi trade	Yes	
Member of public	Yes	Resit the failed section up to 3 times, without additional charge! U don't pay to resit exams elsewhere, council are taking funds unnecessarily.

Taxi Trade	Yes	
Member of public	No	Abolish the test
Member of Public	Yes	
Member of public	Yes	
Member of the public	Yes	
Member of the public	No	
Member of public	Yes	
Member of the public	Yes	

Taxi trade	Yes	This seems a good idea, i think its pretty unfair to have to sit parts again that you have already passed.
Member of public	Yes	
Taxi trade	Yes	Yes I agree this makes sense. However the percentage must remain the same .
Member of public	Yes	Basic knowledge of the city should be mandatory, but it should be recognised that technology is fundamental going forward.

Taxi trade	Yes	Agree with this,at least they will have knowledge
I am a member of the public.	No	Abolish testing.

Member of public	No	
Member of public	Yes	
Member of Public	Yes	
Member of public	Yes	That's good idea
Changing the knowledge test not a good idea if it's more taxis you want give red plates who's done the	Yes	When you pass first part a resit should be done again for that section you should be able to move on to next think that's a great idea

<p>job for ten years a yellow plate keep the test the same for pH or taxis the change could be done in no time that's for sure if the pH driver does not want change to yellow so be it the future of taxis is changing i.e electric cars or hybrids for example does the Public like a peugot partner no they don't when you turn up for a hire there glad I have got a car hate that other things i.e wheel chair they say. public does understand the difference between red</p>		
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<p>plate or yellow they just want to get where there going having a yellow plate working give more options for drivers as well take job from the office or maybe be flagged or sit in ranks simple look at the airport it's a shambles probably the same as the rail there also should not be no zoned areas for a taxi i.e green plate yellow or red everything should be open to all then public get a better service.</p>		
<p>Taxi trade (driver)</p>	<p>Yes</p>	<p>That sounds fair that only the failed section should be resat on one occasion only.</p>



Member of the public	Yes	
Taxi trade	No	
Member of public	Yes	resit only failed section at reduced cost is reasonable and more supportive of encouraging new drivers into the sector. more taxis desperately needed in Aberdeen for public safety purposes and in support of the local economy.
Member of public	Yes	
Member of public	Yes	
Public	Yes	

Member of public	Yes	
Taxi trade	Yes	If this would help assist more drivers into the trade then fair enough.
Taxi / Private hire	Yes	That was case for myself 14 years ago & always thought it unfair for new applicants to have to sit the whole test again

Member of public	Yes	
Taxi trade	Yes	
Member of the public	Yes	
Taxi Trade	Yes	In full agreement with this suggestion.
Taxi Trade	Yes	I think this is the fair to change the rules to allow 1 or more section to be resit rather than the whole test being done over again.  This seems a fair way to keep a standard but allow those wanting to sit the exam more opportunity to study a section they struggle with
Member of public.	Yes	That sounds like a good idea as we can all make mistakes when doing a test.

Member of the public	Yes	
Taxi Trade (Driver)	Yes	<p>Not convinced that this is fair on existing drivers who had to go thru the whole process all sections to pass the street test  I'm not sure where this is all leading to.  is this not a Hackney issue and private hires cannot help clear the ranks etc on late nights which is the biggest problem .  Aberdeen needs a fleet of Taxis /Private Hire to service the city just like any other industry at present struggling to cope like most cities in Uk at present  Doing the job at present thru a company it is plain to see we cope with most daily situations well .  Just Like before pandemic when demand outstrips supply especially Fri And Sat night in the late hours it's always going to be a problem every city in UK has this problem  This won't go away with flooding job with P/H drivers as you cannot pick up from streets or ranks at the said busiest hours on late weekend nights .  Bus companies do not have the workforce also and now don't put a late weekend service on now putting more pressure on the taxi trade in the city , no number of P:H drivers can help clear this problem as you have to work thru an office only .  Yellow plate taxi drivers can only fix this, I have done both red and yellow plate and the problem squarely lies with street drivers not attached to a company to clear the city at these peak times late at nights at weekends any number of new P/H drivers can not help under present taxi guidelines in Aberdeen .</p>

Member of Public	Yes	That seems fair.
Taxi trade	Yes	He or she would have proved themselves on passed sections and to only resit the failed one seems fair

Member of the public	Yes	
Self employed taxi driver	Yes	
Member of the public	Yes	
Member of Public	Yes	That's a good idea.
Member of the public.	Yes	

Member of Public	Yes	That's fine.
Member of public.	No	
Member of Public	Yes	No problem.
Member of Public	Yes	Ok
Member of Public	Yes	Fair enough.
Member of the public	Yes	Only if you must have a test but I don't think a knowledge test is appropriate given the size of the city and the availability of route planning technology.
Public	No	
Public.	Yes	
Member of public	Yes	Maybe just resit the parts you failed that is fair.

Member of public, taxi driver in aberdeenshire	Yes	Wouldn't be required if either of above questions were implemented.
Taxi driver!	Yes	
Public	Yes	
Member of the public	Yes	
Taxi trade	No	What do the city council want, A fleet of taxis to be proud of the fact that drivers have extensive knowledge so all passengers are taken to their destinations in the shortest and cheapest route or drivers that are not sure where to go if their A to B journey has to take a diversion and possibly costing the customer more.
Member if public	Yes	
Member of public	Yes	



Taxi trade	Yes	I think if you still get 3 shots for your fee and on first attempt fail 1 or More sections you should be able to use ur remaining shot to pass the failed parts of ur test if not complete by 3rd attemp then complete resit with new application and fee if failed 3x no resit for a year
Member of the public	Yes	
Aberdeen Multicultural Centre	No	Don't need strict testing system. Navigator can support
Member of the public	No	
Member of public	Yes	
Public	Yes	This seems fair to do
Member of public	Yes	

Taxi Trade	Yes	
Taxi trade	No	The test should stay as it is as I think this ensures that the candidate has good knowledge of the city/routes/roads. If they fail this only shows that candidates are not prepared for becoming a private hire driver therefore should do further studying and resit the whole test. As far as I am aware there no formal tests that have a format where as if the candidate fails one section then only they resit that section. I think it's very important to pass the test wholly.
Taxi trade	Yes	Yes I agree with this proposal
Taxi	Yes	Only resit failed sections
Member of the Public	Yes	
Member of public	Yes	
taxi trade	Yes	I think it would be fair if only the failed part has to be resit as long as a certain period of time hasn't elapsed. eg maybe 6 months to resit failed parts.
No	No	

Member of public	Yes	
Member of public	Yes	
Taxi trade	Yes	
Member of public	Yes	
Taxi driver	Yes	
council	Yes	
Member of the public	No	
Taxi driver owner.	Yes	
	Yes	

Taxi trade	No	
Taxi Trade	No	When I sat my test I studied 5 hours a day 6 days a week for 8 weeks, I was fortunate that I passed first time others were not so fortunate and would have studied for longer and may have still had a job to hold down. If I had failed I would have had to resit the entire test again, if it was good enough for me then it should stay as it is I don't think there is any need to change.
Taxi trade	Yes	
I believe for the shortage of taxi it's better to allow PHC to pick up public from streets	No	
Member of the Public	Yes	
Member of Public	Yes	
Taxi trade	No	
Member of public	Yes	

Public	Yes	
Taxi trade	Yes	
Taxi Driver	Yes	This would be acceptable.
Taxi Trade	Yes	If new driver fails one part of the test i feel an option would be to allow the person to resit the failed section if they fail that again then unfortunately it's back to scratch at least it gives the person to study the failed part again.
Taxi trade	Yes	If they pass 3 papers they should only be expected to sit 1
Member of public	Yes	I feel that where one part requires a resit, at least 2 attempts should be allowed, at a reduced fee.

Member of public	Yes	I agree with this change, it is fair, and doesn't dilute the driver's knowledge.
Member of public	Yes	
Member of public.	Yes	It would be best to take out this test forever !! Win-Win situation for all of us!!!! And PLEASE, let UBER to come to Aberdeen..we're in 2022 guys....😞😞

taxi trade	Yes	not sure about a retest fee though, surely if amending then it should be free
New taxi driver	Yes	
Taxi trade	No	What is the point of having a test about knowledge of a city when all drivers use sat nav with quickest route
Community	No	
Member of public	Yes	
Taxi trade	Yes	If one section failed then only that section should be retested
Member of the public	No	

Member of public	Yes	Currently an unfair ruling
Member of public	Yes	
	Yes	
Member of public	Yes	
Taxi trade	No	If you pass a section no point in doing it again.
Member of Public	Yes	
Taxi trade	No	



Public	Yes	
Member of public	Yes	
Taxi driver	Yes	
Public	Yes	Seems like a fair alternative, exams are never easy. Would say needs a time constraint for resit though.
Public	No	
Public	Yes	Seems sensible
Taxi driver	No	
Self employed licensed taxi driver	No	Keep it the same

Member of public	Yes	
Taxi trade	No	
Taxi trade	No	
Member of Public	Yes	
Public	Yes	
Member of public	Yes	
Member of the public	Yes	Why does it need so much red tape and cost? Let's make it simple and effective. Other than a driver license... what else is REALLY needed?
Member of the public	No	
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Taxi trade	No	If you have failed 1 section - that means you only need to revise on what you failed on.
taxi trade	Yes	
Taxi trade	No	
Member of public	Yes	
member of the public	Yes	
Member of public	Yes	
Member of the public	Yes	
Public	No	

Member of the public	Yes	
Taxi trade.	Yes	This would certainly help as they have at least passed most of it and a resit of the part they failed on only is fair way of addressing this issue. Removing tests or making it easier is a step backwards without a doubt.
Taxi trade	No	
Member of the public	Yes	
Member of the Public	Yes	
Public	No	

Member of public.	Yes	
Taxi badge holder- this is a disgrace trying to change the way you get your license now compared to when I had to learn all the streets and places. I can see a very easy solution to this late time problem any new driver is given say a purple plate that means he can only work day 6pm -6 am any day. Then when yellow or green plates become available they would then be offered the chance to	No	

move to an open shift or you keep a purple plate for x amount of years.		
None	Yes	
Member of public	Yes	
Member of public	No	
Group-Unemployed  Having just moved to the city can't get a job as taxi driver due to the knowledge test but in the days of sat nav I don't think you need so much local knowledge Cheers	No	

Taxi Trade	No	
Yes	No	I think if you pass one or two of them u don't have to do the whole things from the start again it should be just the ones u didn't pass
Member of public	Yes	None
Taxi Trade	Yes	
Member of Public	Yes	
Member of the public	No	It should remain as is, this way participants keep on top of all sections equally.
Member of public	Yes	Yes. There should be a reasonable time limit for resit also and if done done within time then must do full resit
Member of Public	Yes	
Member of the public	Yes	

Member of Public	Yes	No comment.
Public	Yes	
Member of public	No	
Member of the public	Yes	I think the alternative option suggested is fair
Taxi school student	Yes	It happened to me personally in a previous tests.
Taxi school student	Yes	It happened to me personally in previous tests
Taxi school student	Yes	It happened to me personally in the previous tests.
Member of public	Yes	This seems fair



Member of public	Yes	
I was a Taxi driver, now a Private hire driver	Yes	That would give the applicant a chance of a resit, sooner than a retest.
Taxi Driver	No	
Taxi driver	Yes	Yes this is fair way to retest.
Taxi Driver	Yes	
Taxi driver	No	
Aberdeen City taxi driver	No	The whole test again
Member of Public	Yes	
Taxi Driver	Yes	That would give the applicants a chance of a resit rather than a retest

Táxi trade	No	I totally disagree. It's about time to cap on the existing taxi companies unfair practices. I've heard that this idea came from the taxi companies owners due to shortage of drivers. Until present date any person that wanted to be a taxi driver had to pass all four papers exams and if failed it had to repeat all four again. I don't think it's fair that now you're looking to facilitate the existing exam procedure to new taxi drives.
Public	Yes	
	Yes	
Taxi trade	Yes	I do feel this is fairer than resitting already passed sections.
Taxi trade	Yes	I agree this could be good idea but with a minimum attempt at said part of test until you have to resit the whole test again.
	Yes	
Member of public	No	No test should be left alone .What about all the other drivers that had to sit the whole test again after failing part of there test .Is that not discrimination against them
Taxi Trade	No	If someone wants to drive a taxi they will make the effort to fulfill the kn criteria

Taxi driver	No	
Taxi trade	Yes	

member of public	No	street knowledge test should be abolished for private hire taxi drivers . if street knowledge test is not abolished then only failed section from 4 sections should be re -tested until they passed failed section with no time limits and no limits on attempts . once they passed failed section they should get license.
Taxi trade	Yes	I believe this is the best option. Although if you believe that private hire drivers are going to ease the problems of Taxi shortages on two nights a week, I don't think this will work. The private hire driver, Unable to work the Busy ranks on a Friday and Saturday night, tend to fall into an early morning until early evening shift, sort of 04:00-16:00 type of thing, I'm not saying all PH drivers do this, but in my experience, a lot of them do.
Member of public	Yes	ALL TEST HAVE TO BE ELIMINATED!!! We are in 2022 !!! Why so hard ??? Why ?? After the test everyone use sat nav !!! Offff....

Member of public	Yes	All test have to be eliminated !!!!!
Taxi Trade	No	
Taxi trade	Yes	
Member of public.	Yes	Only at this " test " I heard this situation.....unbelievable !!!!
Member of public!	Yes	Only here I heard this think !! Unbelievable !!
Member of public	Yes	

Member of the public	No	
Member of the public	Yes	
Taxi Trade	Yes	
Taxi trade	Yes	
Member of the public	Yes	
Taxi Trade	Yes	
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Public	Yes	Passed parts of the test should not have to be re-sat.
Member of Public	No	
Taxi Trade	Yes	I would agree that the current resit process could be changed to allow the applicant to only retest the failed paper.
Taxi Trade / member of public	No	It's important that when sitting the test candidates have a sound knowledge at that point of all sections in the test.

<p>I have Taxie for 24 years I had to study so I could past the test so I can not understand the Aberdeen city council saying that they are trying to do away with the test we are very lucky the standard we have got in Aberdeen so keep it going the high standards we have thanks</p>	<p>Yes</p>	<p>We hand to do it</p>
<p>Taxi trade</p>	<p>No</p>	<p>We have all had to sit it im sure customers want knowlegable people driving them about</p>
<p>Taxi Trade</p>	<p>Yes</p>	<p>Yes if it is only 1 section they have failed on they should be given another chance to pass that particular section at the lower rate.</p>
<p>Taxi trade</p>	<p>Yes</p>	



Hotel	No	
Taxi trade..	No	Taxi trade. I think the knowledge should be kept. I spent 6 months studying the knowledge.. I never use my sat nav at anytime within the city. I know all the road closures when they happen. A sat nav doesn't? I know all the heavy traffic bottle necks.. a sat nav doesn't. And in my view if the council allow drivers to just roll up with a sat nav it will impact my ability to make a livelihood. Which I'm sure will open up a whole can of worms with legal agendas. The answer I feel is the council look at licence laws and allow private hires to pick up off ranks at weekends. We all pay same licence fee and all done knowledge.. the licence laws need modernised..
Taxi trade ,	Yes	there should be street Knowledge test to all taxis.
Taxi trade	Yes	
Taxi trade	Yes	

Taxi driver	No	No every person who wants to become a taxi driver knows the pass marks, and in my opinion if you can't pass the test then that's down to the Individual themselves. I am really confused why we as a city are trying to make everything easier the test was designed so people know where they are going so why are you even considering taking that away. In my opinion it's backwards thinking.
Taxi trade	No	

Taxi trade	No	
Member of the public	No	I think the knowledge they have the better
Member of the public	Yes	I agree you should only resit the parts of the test you failed on your previous attempt.

Taxi trade	Yes	Yes let them just sit the part they failed on
Taxi trade Aberdeencity	No	
Taxi trade	Yes	

Taxi trade	Yes	
Member of public	No	

Taxi Trade	Yes	
Taxi trade	Yes	If 1 section is failed it could be down to general pressure of passing test,

Taxi Trade	No	The test is robust and effective I gaining knowledge .
Taxi driver	No	I did my test I pass 4 all together so I don't see why athor can't pass

Taxi driver with rainbow	Yes	More tests should be carried out and people encouraged to become taxi drivers. A recruitment campaign but still keep our high standards.
Member of Public	Yes	As you have stated IF 1 or 2 parts of the Full Test are failed with the other 2 as passes then that Person needs only to resit the parts they failed on and YES if they fail for the 2nd time then they MUST resit the complete test again and if there is a fail AGAIN then ONLY a Full test will suffice from that point.



Taxi trade	No	
Taxi	Yes	
Taxi trade	Yes	
Taxi trade	No	

Taxi trade	Yes	
Taxi trade	Yes	If it helps get more drivers in to the system then yes. Problem then is getting new drivers to work the "busy" times and as we all know, that's in the evenings and early mornings at the weekends. Even now, too many drivers will not work these hours.
I don't think it's right to issue PHC without knowledge test as it's not fair for other drivers and if there is shortages why	No	

don't you allow existing PHC drivers to take people from the rank that should solve the problem		
Taxi trade	Yes	

Taxi Trade	Yes	
Public	Yes	

Taxi trade	Yes	Yes no need to resit whole test again
Taxi trade	Yes	

Taxi trade	Yes	
Taxi trade	No	A couple of years ago you were going to put us through an SVQ,
Taxi trade	No	
Currently a Taxi Driver plus of course Member of the Public	Yes	

Taxi trade. As a taxi driver for 40 years we have worked really hard with licencing and the hackney to have a high standard of drivers in aberdeen. It's totally unbelievable that you want to open up the private hire to anyone.	No	
Taxi trade	Yes	

Private Hire Driver	Yes	
Taxi trade	No	



Taxi trade	Yes	
Aberdeen city taxi driver Rainbow	Yes	100% this would make it easier to pass the test which is a good thing as you may go back and fail on apart you passed previous

Taxi trade	Yes	
Taxi trade	Yes	
Taxi trade	Yes	No problem with that

Taxi Trade	Yes	
Taxi trade	Yes	
Member of public	Yes	

Taxi trade	No	
Taxi driver	No	

Taxi Trade	Yes	<p>Yes, in my opinion this seems a fair situation for the applicant. To allow them just to resit the one section at a reduced rate seems a better method than the present one, as they will already have displayed a level of knowledge to pass the other three sections.</p> <p>I also agree with allowing the one opportunity to pass the failed section, however, I think it should be within a relatively short time frame so that the knowledge already gained in the other three modules isn't forgotten to some extent by the applicant.</p>
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Taxi trade	Yes	Yes this is definitely a good idea. I don't really think ye fair to have to resit a part you've already passed
Member of public	No	

Member of public	Yes	
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Member of Public	No	The process is overly complicated. Aberdeen is a small city with fairly easy traffic conditions. It should not have to be so difficult to become a licensed taxi driver.
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Member of public	Yes	
Public	Yes	
Member of public.	Yes	Please, please do something and let people to work !!! Eliminate the test !!
Member of public	Yes	

Member of public.	Yes	The test have to be eliminate!! People Don t have jobs !!!
Member of the public	No	They should re do the whole test
Taxi trade	No	Present test has kept standards high for years and works

Business owner	Yes	Yes, there should be no test other than gaining a UK driving licence and police check.
----------------	-----	--

Taxi trade.	No	If it's not broken don't fix it.
Taxi trade	Yes	
Taxi Trade	Yes	
Member of the public	Yes	

Member of the public	Yes	Yes i think this could work and help with folk getting through the test i guess.
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None	Yes	
Taxi trade	No	There has to be standards. There has been tests in place for a reason. To get a driver that knows his knowledge. A professional. Anybody can work a sat nav. You can't just let anyone do this job.
	Yes	

Taxi trade	Yes	
Member of Public	Yes	This accords with most learning module tests
Member of public	Yes	

Taxi trade	Yes	I agree that this could be amended as failing on one aspect and having to resit the rest is a touch brutal. I know people that have passed the entire exam and failed on the Highway Code and have had to resit the whole test which is unfair
Member of public	Yes	



Taxi trade	Yes	
Taxi trade	Yes	

Member of public.	Yes	Of course, why to complicate people life ??
-------------------	-----	---

Memberfo the public	No	
Memberof public	Yes	
Public	Yes	
Business owner	Yes	Yes if only one section needs to be resat then only one section should be resat not the whole thing

Taxi Trade, I'm a red plate driver	Yes	
Member of public	Yes	Everyone makes mistakes, if the test was failed because of a silly mistake, than it makes sense to give that person a chance to resit that test only.

MOP	Yes	
Member of the public	Yes	
Member of the public	No	
Taxi Trade	No	

	Not Answered	Not Answered
	Yes	
Member of the public	Yes	When you say a test at school or college if you failed one part you had to sit the whole test again.
Driver	Yes	
MEMBER OF PUBLIC	Yes	

Taxi driver	No	I think passing all the sections in one sitting could reflect standard city knowledge of the candidate.
Taxi trade	Yes	
Member of public	Yes	These drivers already know how to drive and they might have failed due to some technicalities . While not have the test valid for a period to enable 2or 3 tries of the set ion section failed can be done properly .

Taxi trade	Yes	
Member of public	Yes	
Member of public	Yes	



Aberdeen Street Pastors	Yes	
Member of the public	Yes	
Taxi Trade	No	

Taxi trade	Yes	Totally agree, I never understood the resitting of everything again when you already passed 2 or 3 sections.
------------	-----	--

Member of public	Yes	
Member of the public	No	
Member of public	Yes	
Taxi trade	Yes	

Taxi Trade	Yes	
Public	No	
taxi driver	No	

Taxi Trade	No	
Taxi trade	Yes	
Member of public	Yes	

Taxi Trade	No	If drivers can't pass the same test again means that they have very short term memory which is obviously not helpful if they are going work as taxi driver.
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MoP	No	
Member of the public	Yes	
Public	Yes	Customer service is absolutely appalling in Aberdeen taxi companies. As a doctor, we hear often of the struggle patients and relatives have around Aberdeen with taxi costs and cars not turning up. The duopoly that the taxi companies enjoy here must not be allowed to continue. Get UBER to Aberdeen.

Public	Yes	
Member of public	Yes	
Public	Yes	



Member of public	Yes	
Member of public	Yes	
Member of Public	Yes	Driver capability is based more on their driving ability and personal characteristics (i.e. not crazy) than ability to pass a test.

Member of public	Yes	
Member of public	Yes	As above. Even more extreme changes are appropriate. We can be guided by SatNav.
Public	Yes	
Member of public	No	

Member of the public.	Yes	
Taxi Trade	No	
Taxi trade	No	If you fail you resit the whole test with a different set of questions so you can't cheat
Public	Yes	

Member of the public, city centre hospitality business owner and burgess of the guild of Aberdeen.	Yes	
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Member of public	No	As above
Member of Public	Yes	

Taxi trade	Yes	Yes I agree that they should only resit the failed part .
public	Yes	
Aberdeen Douglas Hotel	Yes	If one section is failed then they should be resitting just the section that was failed

Park Inn by Radisson Aberdeen	Yes	
The Chester Hotel	Yes	Why repeat the entire test when only one section was failed.
Business owner	Yes	

Member of Public	Yes	
Member of public	Yes	
Member of public	Yes	



Bon Accord, Aberdeen	Yes	
ibis Aberdeen	Yes	

Member of public	Yes	
Public	Yes	
Member of public	No	Should be knowledgeable for all aspects at time of test

Member of public	Yes	
Member of Public	Yes	

Public	Yes	

Aberdeen taxis Ltd	Yes	<p>Yes I fully agree that in fact all four units are separate passes and should be treated as units instead of as one whole pass.</p> <p>I further believe that if a candidate does pass one unit then they should not at all have to sit that part again.</p> <p>It is not fair to suggest because they failed one part then they should at the next sitting have to sit the whole test again included the parts that they may have already passed, there is not value in that it just again acts as a deterrent</p>
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Taxi Trade	Yes	
Aberdeen and Grampian Chamber of Commerce	Yes	

Member of public!	Yes	We hope this test to be eliminated asap !!!
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Member of public	Yes	
Member of Public	No	



Member of public	Yes	
Member of public	Yes	

Taxi Driver	Yes	I think this is fair. Out of the four sections, even if the applicant fails three out of four, they should be allowed to resit the sections they failed on.
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Member of Public	Yes	Fair enough.
Taxi Driver	Yes	
Member of Public	Yes	

Member of Public	Yes	
Member of public	Yes	
Member of public	Yes	

Member of public	Yes	
Member of the public	Yes	it is unfair to ask someone to resit an entire test when it is likely the questions will vary on each time the test is taken

Member of public	Yes	If you'll eliminate this " test " people will start to work straight, no universal credit anymore... They will pay taxes straight !! Win Win situation for all of us !
Member of the public	Yes	I agree that resit should be amended and if one part is failed, only that part should be repeated.

Member of the public	Yes	
Taxi trade	Yes	
Member of public	Yes	

Member of the public	No	
Member of public	Yes	
Member of the public	Yes	



Member of public	No	
Member of the public and a pub manager	No	We need more drivers working late night at weekends
Member of the public	Yes	

Member of the public	Yes	
Member of public	Yes	
	No	

Member of Public	Yes	
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Member of public	Yes	
Member of public	Yes	
Member of public	Yes	

Member of public	Yes	
Hospitality Industry Worker	Yes	
Member of the public	Yes	

Member of Puplic	Yes	
Member of the public	Yes	
Member of public	Yes	

Member of Public	Yes	
Member of the public.	Yes	
Member of the public	Yes	Makes sense to allow a person just to sit the part of the test they failed which keeps costs low for potential taxi drivers.

Member of the public	No	
member of public	Yes	
Member of Public	Yes	Makes sense. More testing in all forms of life is becoming modular in style, with resit options allowed.
Member of the public	Yes	



Member of the public	Yes	Resitting the whole thing when 75% has already been passed is a waste of everyone's time and effort.
Member of Public	Yes	
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Member of public	Yes	

Public	Yes	
Taxi Trade	Yes	
Member of the public and regular taxi user	Yes	LET UBER IN!!!! it works so well everywhere else. Aberdeen has the worst taxi service of any city I've ever been to. Its all on the App so they do not need any knowledge of Aberdeen roads and therefore don't need any test!!

Member of the Public	Yes	
Taxi Trade	No	
Public	Yes	What a load of nonsense, just allow people with a basic knowledge of the area to be allowed to work.

Public.	Yes	No point in wasting time doing all passes sections
Member of public	Yes	
Member of public	Yes	

Member of the public	Yes	
Member of public	Yes	This seems a fair option
Member of public	Yes	

Member of public	Yes	Without knowing the content of each section, I think it's fair that a MARGINAL fail (ie within 10% or within a reasonable no. of questions) can be passes on a single resit
Member of Public	Yes	
Member of the public	Yes	



Member of public	Yes	We need to encourage as many people to take up the vocation as possible therefore reduced costs are a great starting point
Member of the public	Yes	

Nhs	Yes	
Taxi trade	Yes	
Public	Yes	

Taxi Driver	No	
Taxi trade	Yes	

Member of public	Yes	
Public	Yes	
Member of public	Yes	I think this is better - also, the driver should be allowed more than just "one chance" but the above scenario is better than nothing.
	Yes	

Member of public	Yes	
Member of public	No	If someone passes 2/4, it would be fair to allow them to sit those two sections again at a reduced rate.

Member of public	Yes	Dont think they should have to take whole test again just the section failed unless considerable amount of time has passed
Member of Public	Yes	
Member of public	Yes	
Member of public	Yes	I dont know what any of this means but whatever gets more taxis in the city

Member of public	Yes	
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I a rainbow taxi driver	Yes	I bit yes no with that question
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Member of the public	Yes	
Member of public	Yes	Those exam rules are a bit ridiculous for people who want to be taxi drivers.

<p>Comcab- Taxi trade It is not shortage of taxis it is the new street arrangements make it difficult to taxi drivers to have access to the rank. For example will take 5-10 minutes extra time to have access to the Union street rank therefore taxi drivers avoiding that rank and as a result people waiting time increases significantly. Also you need to put in consideration that during the week days there is no waiting time it is just Saturday</p>	<p>No</p>	
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<p>night between 12-3 am and it is not really fare for the current taxi drivers specifically after couple last tough years. Regards, Fereydon</p>		
<p>Member of the public Family member of taxi drivers</p>	<p>Yes</p>	

Member of the public	Yes	
Member of Public	Yes	Yes they should be able to resit the specific section. We are talking about taxi driving, not sure why your requirement are so strict and the cost associated with it.

Public	Yes	
Member of the public	Yes	

Public	Yes	Anything that takes barriers away and makes it easier to allow for better competition in the sector.
Member of the public	Yes	
Member of public	Yes	

Member of Public	Yes	
Member of the public who often uses taxis	Yes	
	Yes	

Member of public	Yes	
Member of the public	Yes	
Member of public	Yes	If one section is passed no need to resist



Taxi 🚗	Yes	They have passed the other parts make them separate four different test ♂ <input type="checkbox"/>
Public	Yes	
Member of the public and taxi user.	Yes	

Member of public	Yes	
Member of public	Yes	
Taxi trade.	No	If you fail a test, you resit it in it's entirety.
Public	Yes	

Taxi trade	No	No took the test myself twice, keep the same format
Member of the public	Yes	

Member of public	No	Shouldn't be a test! You should just allow Uber because it clearly is the best option, proved by most cities in the world
Member of the public	Yes	
Member of public	Yes	

Taxi trade	Yes	Sounds reasonable
Member of Public	Yes	

Member of public	No	
Public	Yes	UBER would be nice
Member of Public	Yes	

Public	Yes	
Public	Yes	
Myself.	Yes	They should get a chance to resit the one part they failed.

Member of public, night time city centre worker. International traveller.	Yes	Scrap the whole outdated system.
Member of public	Yes	
Member of the public	Yes	



Member of public	Yes	
Queues and wait times for taxis unacceptable, o my city that doesn't have Uber or lots of taxi's going about. It's unsafe at weekends if you go out drinking. The late buses need	Yes	

to be later if the taxi situation isn't fixed.		
Public	No	The taxi drivers are bad as it is. Impolite road users who jump red lights all the time. If anything, they should be monitored and tested more rigorously.
Member of public- UBER IS NEEDED	Yes	

Member of the public	Yes	
Council, too maybe restrictions, Uber should be able to operate in aberdeen	Yes	Just thing it should be sat nav
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Member of the public	Yes	

Member of public	Yes	
Member of public	Yes	MKe it easier so more taxis can be on the road. It's driving, why over complicate it.
Citizen	Yes	Less cars and more busses are needed.

Member of public	Yes	
Member of public	Yes	Why should they need to redo sections they know they have completed.
Hospitality Worker	Yes	

Member of the public	Yes	I don't believe that the test should apply at all. Why should it apply in Aberdeen but not in some of the biggest cities in the world?? It is a draconian test which is no longer valid with the advancements of technology such as the use of maps functionality in ride sharing apps.
Member of the public	Yes	We have sat nav these days.  For 90% of the population this works fine.

Member of the public	Yes	
Member of public	Yes	
Member of public	Yes	



Member of the public	Yes	Need more taxis for wheelchair users
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Member of the public	Yes	
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Public	Yes	
Public	Yes	I don't understand why you would have to sit a whole test after failing only one section. Makes no sense to me

Member of public	Yes	
Public	Yes	
Public	Yes	Test should be much easier especially since we ask use our have access to maps now. This test is why their is a shortage of drivers and people being stranded at all hours of the day

Member of public.	Yes	
Member of public	Yes	

Member of public	Yes	
Member of the public	Yes	
Taxi	Yes	

Member of the Public	Yes	
Member of public	Yes	
Public	Yes	No just the part that is failed

Member of public	Yes	Certification is important and the drivers should have to do an update every 5 years. Nothing complex but a simple recertification similar to offshore workers or mariners  Whole tests should be passed. No ambiguity, either fit-for-purpose or not
Member of public	Yes	Reduces the cost barrier/ entry requirement enabling a greater workforce



Member of the public	Yes	
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	No	
General public	Yes	
Member of public	Yes	

Public/Student	No	
Member of public	No	
Member of Public.	Yes	

Member of public	No	
Member of public	Yes	
Member of the public	Yes	

Member of public	Yes	Should just resit failed one
Member of public	Yes	
Member of public	Yes	

	Yes	
Member of Public	Yes	There should be more public transport opportunities available for the public. The current opportunities by bus and hire cars (taxis) are not convenient and not competitively priced and generally discourage people from using public transport.
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Member of public	Yes	

Taxi Trade	Yes	
Member of public	Yes	
Member of Public	Yes	I agree with what has been proposed through the question.



<p>It's not easy to get a taxi I've had to wait over an hour to get one home from a night out before And when pre booked in the past they arrived 40 minutes late meaning i missed the event I was going for. Ridiculous really</p>	<p>Yes</p>	
<p>member of public</p>	<p>Yes</p>	

Member of the public	Yes	
Member of public	Yes	

Member of Public	Yes	
Member of the public	Yes	
Member of the public	Yes	

Member of public	Yes	
Member of public	Yes	Yes, there is no need to retest someone on knowledge they have already proven they have.
Member of public	Yes	That's ridiculously over the top. No wonder there isn't enough taxi drivers for this city

Member of public	No	
Member of public	Yes	I think any failed sections should be allowed to just resit that particular section until they pass.
Taxi Trade	Yes	

publicmember	Yes	
Member of public	Yes	
Member of public	Yes	

Member of public and employer of marine crew in Aberdeen	Yes	
Member of public	Yes	The cost of becoming a taxi driver should not be prohibitive
Member of public	Yes	

Member of Public	Yes	
Member of public	No	
Member of Public	Yes	



Community	Yes	
Member of Public	Yes	
Member of the public	No	City needs Uber.

Public	No	
Member of public	Yes	
Member of the public/ Events and Hospitality Manager	No	BRING UBER

<p>I'm a member of the public and I believe the process to become a taxi driver should be updated and simplified. I also feel the charges these guys have to pay for are way above a standard that allows them to make a reasonable wage in this climate of price rises and increases the taxes and charges should be reduced.</p>	<p>Yes</p>	<p>I believe it's unfair. They have to pay for this course and coming from a training provider background I believe this would help a great deal. As the current system will charge them again.</p>
<p>Member of public</p>	<p>No</p>	

Member of public	Yes	
Member of public	No	
Member of the public	Yes	

Member of the public	Yes	
Member of public	Yes	
Student at University of Aberdeen	Yes	

	Yes	
Bar Manager	Yes	
Public	Yes	Not only do I believe it is unfair to make someone resit an entire test, this also has an impact on testing capacity, re-sitting the full test again is a waste of resources.

Member of the public	Yes	
Member of Public	Yes	This seems like a fair compromise
Member of public	Yes	

Member of public	Yes	
Member of public	Yes	
Member of Public	No	



Member of public	Yes	
Public	Yes	
member of the public	No	
Public	Yes	

Member of public	Yes	
Member of public	Yes	
Member of public	Yes	

Member of public	Yes	
Member of Public	Yes	
Publicmember	Yes	

Member of public	Yes	
taxi trade	Yes	
Public	Yes	

Member of Public	No	
Member of public	No	
Member of the public	Yes	

Member of public	No	
Public	Yes	
Public	Yes	
Member of public	Yes	
Member of public	Yes	Each section should be sat separately. Similar to theory and driving test. We need more drivers in Aberdeen and this is inhibiting this.

Public Transport in Aberdeen	Yes	
Member of public	Yes	
Member of public	No	
Member of public Taxi trade	Yes	
Member of public	Yes	
Member of public	Yes	
Member of public.	Yes	

Taxi,s in Aberdeen are rubbish to get IV walked down union street from Holburn street to castle gate & then there's a que rediculous	Yes	
Member of public	No	
Member of the public	Yes	
Member of Public	Yes	This seems more fair and prevents pricing out of drivers if they can't get it right first time
Member of public Nightlife employee	Yes	
Taxi Trade	Yes	
Taxi trade	Yes	
Student	Yes	



Taxi trade	Yes	Yes that seems fare.
Member of the Public	Yes	
member of public	Yes	
Member of public	No	
Member of the public/public health professional	No	Don't have an opinion.
Taxi Trade	Yes	
Member of Public	Yes	
Member of Public	Yes	
Member of public- tax payer!	Yes	
Member of Public	Yes	

Member of Public	Yes	
	Yes	
member of the public	Yes	
Member of the public	Yes	
Member of Public	Yes	Makes sense - driver advised of section failed so able to concentrate and revise for that section - increasing their skill/knowledge on that section
Taxi trade	Yes	
Member of public	Yes	
Taxi trade	Yes	This would certainly help. Being able to focus on the failed section would help in passing the test.
Taxi trade	Yes	
Taxi trade	Yes	This would be acceptable to the trade.
Taxi trade	No	Level playing field as every present driver has had to do full test with no leniency for mistakes. Same should apply to new drivers coming into trade.

Taxi trade	No	
Taxi Trade	No	The test should have all 4 parts left and if you fail any part then you must start from the beginning. I think this is fair to anyone that is learning the streets and places of interest. I would say the test is very effective and helps you to gain the knowledge of Aberdeen and surrounding areas
Taxi trade	No	
Taxi	Yes	
Member of the public	No	

Taxi trade	Yes	
Taxi Trade . Airport Taxi Operator .	No	
Taxi Driver	No	
Taxi Trade	Yes	Yes, this seems fair.
Taxi trade	Yes	This would seem to be sensible option.
Public	Yes	No need for test
Taxi trade	Yes	
Taxi trade	No	

Member of public	Yes	
Member of public	Yes	
Member of public	Yes	Totally agree that only the failed parts should be re sat as if all parts are to be re done then it could make the drivers more nervous and more stressed causing them to over worry and over think everything possibly causing them to fail again non something they may have already passed
Member of public	Yes	
Member of Public	Yes	
Member of public	Yes	
Taxi trade	Yes	Given that I've done the knowledge test myself some years ago I think the instance you've described above is fair.
Community	Yes	

Member of the public. I hold a private hire taxi licence but, have never worked as a taxi driver	No	It's time to make it easier for people to become taxi drivers! This would end the extreme difficulty in actually getting a taxi in this city!
Public	Yes	
Service User	Yes	
Member of Public	Yes	
Member of public!	Yes	VERY VERY HARD TO PASS THIS TEST !!!
Members of public	Yes	
Member of public	Yes	
Member of the public	Yes	
Member of public	Yes	

Member of public	Yes	
Member of the public	Yes	
Taxi Trade	No	
Aberdeen City Council	Yes	
Taxi driver	No	Resist on failed part
Member of Public	Yes	That's a great and practical solution, considering the costs around tests.
Member of public	Yes	
Member of public	Yes	I want UBER, and an end to the terrible taxi service in Aberdeen
Member of public	Yes	
member of public	Yes	

Taxi trade	No	No... I think the applicants should be allowed to possibly take the test separately if possible simply to give the applicant more time in order to study if needed.
Member of public	Yes	Makes more sense. No point resitting sections they already passed, and people less likely to get disheartened and give up on the process if they only have to resit one section at a lower price.
Taxi trade	No	
Member of public	Yes	
	Yes	
I am a taxi driver	Yes	If a person gets 60% you can resist that section again.
Member of public	Yes	



Member of public	Yes	
Publicmember	No	
Member of Public	Yes	
Member of public	Yes	
Member of publicwork in the night trade	Yes	
Member of public	Yes	
Member of public	Yes	
Community	Yes	
Public	Yes	
Publicmember	No	

Member of public	Yes	
Member of public	Yes	We need to make it easier for taxi drivers to get their licence and cheaper!
Taxi driver	Yes	
Taxi Trade.	Yes	<p>Definitely</p> <p>The council already lost a court case regarding this debate. However, ACC went back to court and regained the statues that make Aberdeen Taxi driver far superior to the rest of the country. Street knowledge plays a pivotal part within the trade that makes it unique to passengers. Allowing red plated to forgo the hackney would be a betrayal to those of us who sacrificed many hrs and money studying to gain this privilege of ushering passengers to there address without google map which is not accurate. As for passing sections of the test I wholeheartedly agree to be exempt from the parts that been achieved</p>
Public	No	
	No	The test should either be simplified or removed, simply allowing a resit of specific sections one time isn't enough
Member of public	Yes	

Member of the public	No	
	Yes	
Member of public	Yes	
Public	No	
Member of public	Yes	Agree that they should be allowed to resist one section at discounted rate
Public	Yes	
Member of public	No	
Member of the public	Yes	
Taxi Trade	Yes	
Member of the public	Yes	

Public	Yes	Yes should only be but they failed to resit
Member of public	Yes	
I would never use a Taxi because 1- The cost of them 2- they think, they own the road 3- they don't give cyclists space on the road.  I am Against them!!!	No	
Member of public	Yes	
Public	Yes	I agree that only the section that is failed should have to be retaken. That seems reasonable and fair and will let the applicant focus on the area of weakness.

Member of Public	No	Competence requirements should remain. It's imperative for the safety of patrons and professionalism of drivers and the service being offered that drivers can indeed demonstrate to have absorbed all of the test requirements. This would generally imply a more diligent application to study and learning the city.
Public	Yes	Resitting one section should be acceptable.
	Yes	
Member of public	No	
Public	Yes	Support dropping test
Member of public	Yes	Going through the whole thing again after a couple of mistakes is not necessary.
Member of Public	Yes	

Member of public	Yes	Yes of course, nerves can be a huge factor.
Member of Public with a taxi account	Yes	
Taxi trade	No	
Member of public	Yes	I agree that the test could be amended to allow failed sections of the test to be sat again on their own instead of having to reset the full test again.
	No	
Member of the public	Yes	I would want safety to be a priority, knowledge of the city was needed in the old days, before modern GPS. I would relook at the whole test system.
Public	Yes	
Public.	Yes	

Member of the public	No	
Membr of the public. Interested in Private Hire licence.	Yes	
Member of public	No	
Member of public	Yes	
Public	No	
Member of Public	Yes	it is going to be a bit more fair for the applicant
Taxi trade	No	
Taxi trade	No	

Member of public	Yes	I can see no valid reason for this not to be the case.
Member of public	Yes	A revision of testing so that a single section can be redone makes sense to reduce costs, however there should be clear time limits to ensure the single section is not taken months later when the original knowledge from the other sections may have been forgotten.
Member of the public	Yes	Taxi drivers not only take you to your destination but they also have to keep you safe. By all means reduce the fee for these test but not the bar.
Member of public	Yes	The first failed element resit should be free of charge. The first full resit should be at a reduced cost. Subsequent resits should be chargeable
Public	Yes	Only resit any failed section.
Member of the public	Yes	No test should be needed in the first place
Member of the public	Yes	
Member of public	Yes	



Member of public	Yes	
Taxi trade	Yes	I agree with this as the test is hard so the sections already passed can be set as it to allow the failed section to be given more attention
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Member of the public	Yes	
Member of public	Yes	I agree with the alternative option
Taxi trade	No	
Member of public	Yes	I think it would be fair to allow resits of the failed section instead of repeating all 4 parts.
Taxi Trade	Yes	

Member of public	Yes	Give them 3 resits, some people are good sitting tests and this allows them a little bit of leeway
Member of public	Yes	
Member of public	Yes	Resit only part that is failed
Taxi trade	Yes	
Member if the public	Yes	
Member of the public	Yes	
Member of the public	Yes	
Taxi trade	No	Test should be amended as a whole
Member of the public	Yes	
Member of public	Yes	

	Yes	
SMO @ ARI	Yes	
MOP	Yes	One section gal and can be resat. More than one section fail Full resit
	No	
	No	
Member of public	No	
	Yes	
Member of Public	Yes	I expect my driver to have the knowledge
Member of public.	Yes	Yes definitely, if someone has passed three sections than that is evidence that they have studied and have knowledge of the city. With some extra study of one section they would be ready to be a competent taxi driver.
Public	Yes	

Member of public	Yes	
member of public	Yes	That sounds a good idea
Council House Tax paying member of public residing in Aberdeen City	Yes	
Public	No	Just a way to make money by changing people! Try making it easier to get a taxi instead of there not being any.
Member of public	Yes	
Member of Public	Yes	Yes, I think this is a fair point, as if you pass something, doesn't make sense to resit the same thing and they should be allowed a timescale to complete the other sections lets say 6 months time you can resit until the other passes will expire or something.

Member of Public	Yes	Yes, it makes sense to allow the applicant's to resit the failed section only at a reduced fee.
Member of the Public	Yes	If they fail one part then resit the part they failed but if fail more than one part then re-sit the full test
Member of Public I have completed the Taxi Training Test courses at Rainbow Taxi at my own cost	Yes	I have sat it twice and passed all sections apart from the street names at either end which is outdated nowadays with technology in car and in mobiles . Most taxi drivers I know still ask once when in area for exact address locAtion.  Aberdeen isn't different from other major and larger cities where this test isn't necessary it should be based on Highway Code and laws of road and driver background checks etc
Member of the public	Yes	
Taxi Trade	Yes	To allow the applicant one opportunity to resit the failed section.
member of public	Yes	
Member of public	Yes	

Member of public	No	
Member of public	Yes	
Taxi trade	Yes	
Member of Public	Yes	If they fail one part then yes just re-sit that part but if they fail a few then resit the full test.
Member of the public	No	As stated previously, no test should be required.  If anything drivers should have to demonstrate that they can use satnav technology competently.
Member of public	No	If a driver has revised appropriately there should be no reason they fail any section. This would be the equivalent of taking a wrong turning and therefore costing a customer more for their journey.
Public	Yes	

Taxi trade	Yes	
Member of Public	Yes	
Member of public	Yes	Make the job more accessible, reduce costs etc
Public	Yes	
Member of public	Yes	
Aberdeen retail business director and member of the public	Yes	
Member of public	Yes	
Member of the public	Yes	It does seem somewhat unfair to have to resit the whole test if only one section has been failed. It may be fairer to introduce a system whereby only the failed section needs to be re-taken.

Member of the public	Yes	The alternative option being put forward to allow applicants to only re-sit the one failed section would be fairer for drivers both in terms of time to resit the whole test & the additional cost that also incurs.
Member of Public	Yes	Yes. I agree with this idea.
Taxi Trade	Yes	I agree this should be changed and that you only go back to pass the section you've failed, not resit the whole test.
Member of Public	Yes	
Member of Public	No	
Member of the public	Yes	
Member of Public	Yes	At a time when we have a high cost of living and a shortage of drivers there should be every effort made to ensure they can pass the tests in a cost effective way.
Member of public	No	
Member of public	Yes	



Mercure Aberdeen Caledonian Hotel	Yes	
Taxi trade	Yes	Agree if they fail just one then they should be allowed 1 retest on that section.
Member of public	Yes	
Member of Public	Yes	
	No	
Member of the public	Yes	
Taxi Trade	Yes	
	No	
Public	Yes	
Member of public	No	

Member of Public	Yes	
None	Yes	
	Yes	
Taxi Trade	Yes	Yes I believe the test should be modular however more weight should be added to the driving ability of the driver and also possibly an English speech assessment as many drivers currently have limited or no english ability.
Member of public	Yes	Would make it more cost efficient for anyone that would want to get into driving taxis
Member of public	No	No resit should be whole test and at full rate
Lemberg of public ex taxi driver	No	
	No	
Member of public	Yes	This option seems much fairer.
No	Yes	

Memberif public	No	
Memberof public	No	
Memberof Public	Yes	Yes